



January 2021

**Patient information regarding Dental Treatment
During the COVID-19 / Corona Virus Pandemic**

What should I do before I attend the practice?

Before you attend your appointment at Surgery house we would recommend that the following steps are completed:

1. Brush your teeth thoroughly before your attendance
2. Wash your hands thoroughly before attending the practice. We will also provide alcohol gel for further hand hygiene when you arrive and also when you depart the practice.
3. We would ideally recommend that you attend for your appointment alone wherever possible. For those patients that require an accompanying escort we would also recommend, if possible, that the accompanying person remains in the car rather than entering the practice.

For younger patients it is expected that they will need to attend with a parent but where possible we would recommend that siblings do not attend, if this is feasible. We do appreciate however that this may not be possible in all cases. If you have any concerns regarding accompanying family members please raise this with reception when your appointment is booked.

4. We would request that you attend the practice wearing a mask as per the current government guidance. The waiting room is open with social distancing in place but we are not currently allowing patients from different households to wait together.
5. On arrival please telephone us on 01252-873074 to announce your arrival. It is likely that we will ask you to remain in the car once we know you have attended and we can then call you into the waiting room when it is available or into the surgery when we are ready to take you in for your appointment.

If it would to discuss any concerns that you may have about an appointment please raise this with Reception and one of us will contact you in order to discuss this further with you.

T: 01252-873074

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