



May 2020

**Patient information regarding Dental Treatment
During the COVID-19 / Corona Virus Pandemic**

What should I do before I attend the practice?

Before you attend your appointment at Surgery house we would recommend the following:

1. Brush your teeth thoroughly before your attendance
2. Wash your hands thoroughly before attending the practice. We will also provide you with alcohol gel for further and hygiene when you arrive and also when you depart the practice.
3. We would ideally recommend that you attend for your appointment alone wherever possible. For those patients that require an accompanying escort we would also recommend, if possible, that the accompanying person remains in the car rather than entering the practice.

For younger patients it is expected that they will need to attend with a parent but where possible we would recommend that siblings do not attend, if this is feasible. We do appreciate however that this may not be possible in all cases. If you have any concerns regarding accompanying family members please raise this with reception when your appointment is booked.

4. We do not require that you attend the practice wearing a mask and/ or gloves.
5. On arrival please telephone us on 01252-873074 to announce your arrival. It is likely that we will ask you to remain in the car once we know you have attended and we can then call you into the surgery when we are ready to take you in for your appointment.

If it would to discuss any concerns that you may have about an appointment please raise this with Reception and one of us will contact you in order to discuss this further with you.